



Qualigence
International



Performance Under Pressure



Presented by: **Steve Lowisz**





“

**I wish they were
more accountable**



“

**I wish they
would think for
themselves**

”



“

**I wish they
would take more
ownership**

”



“

**They
micromanage
everything**



“

**They are too
dictatorial**

”

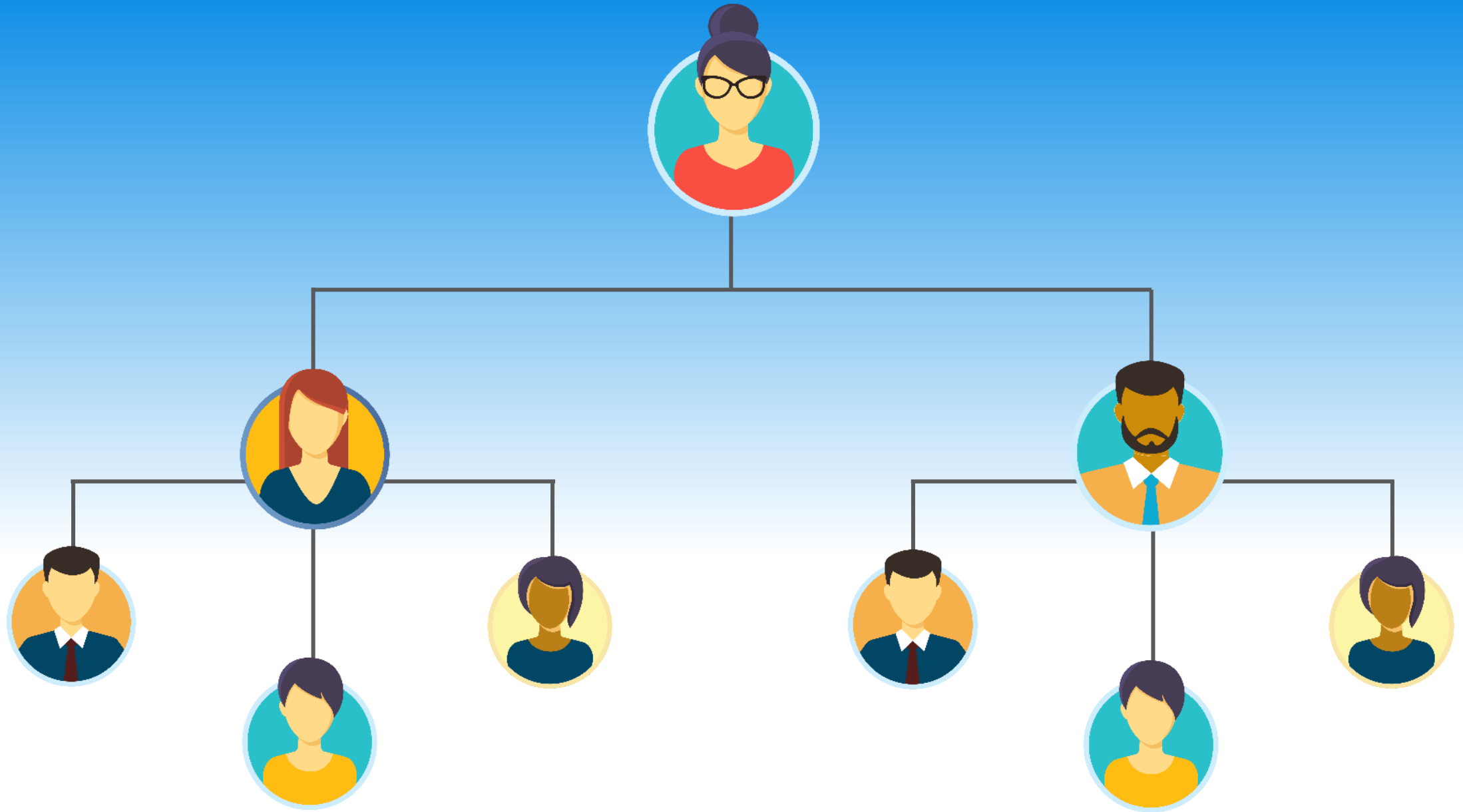


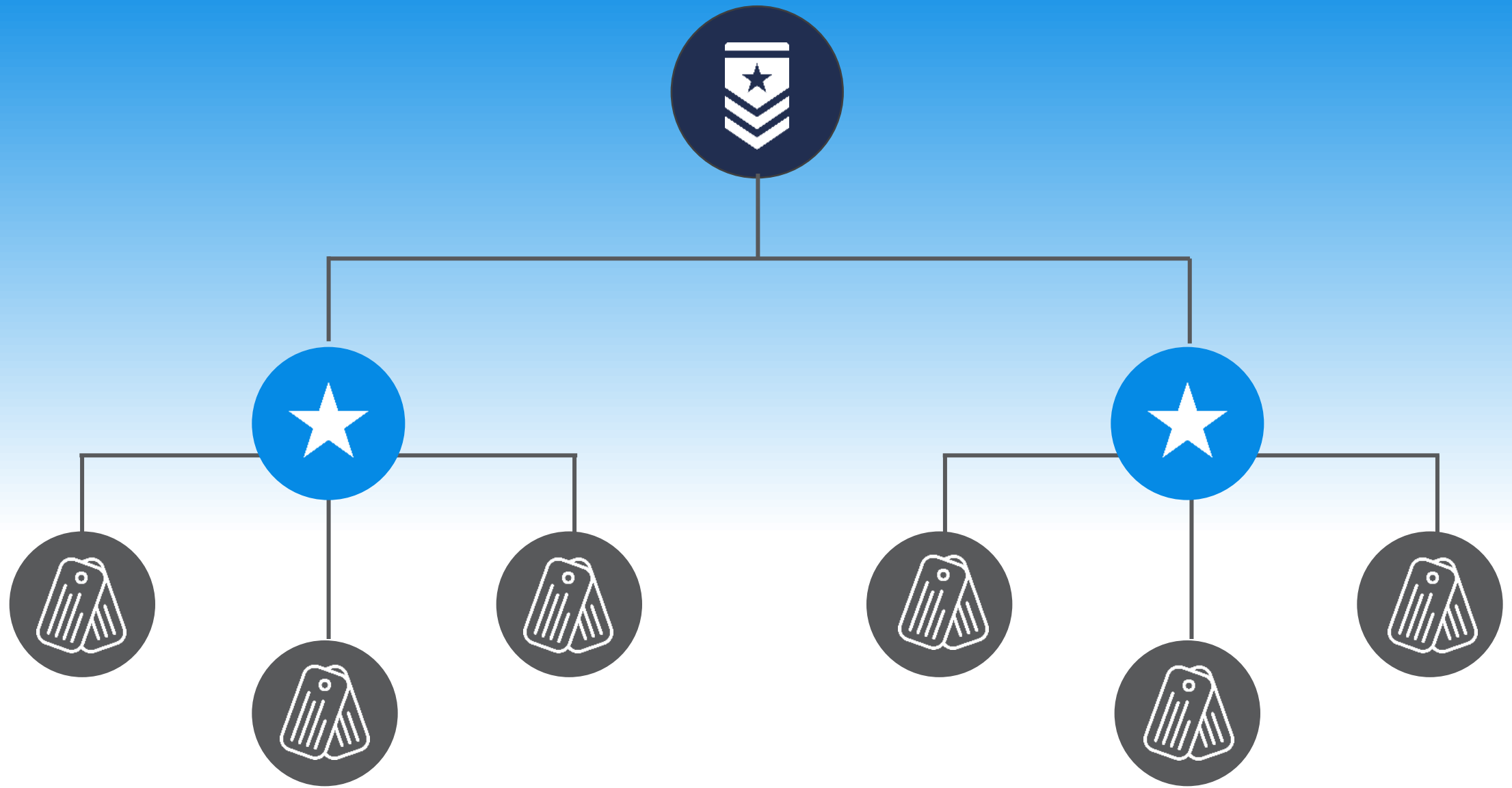
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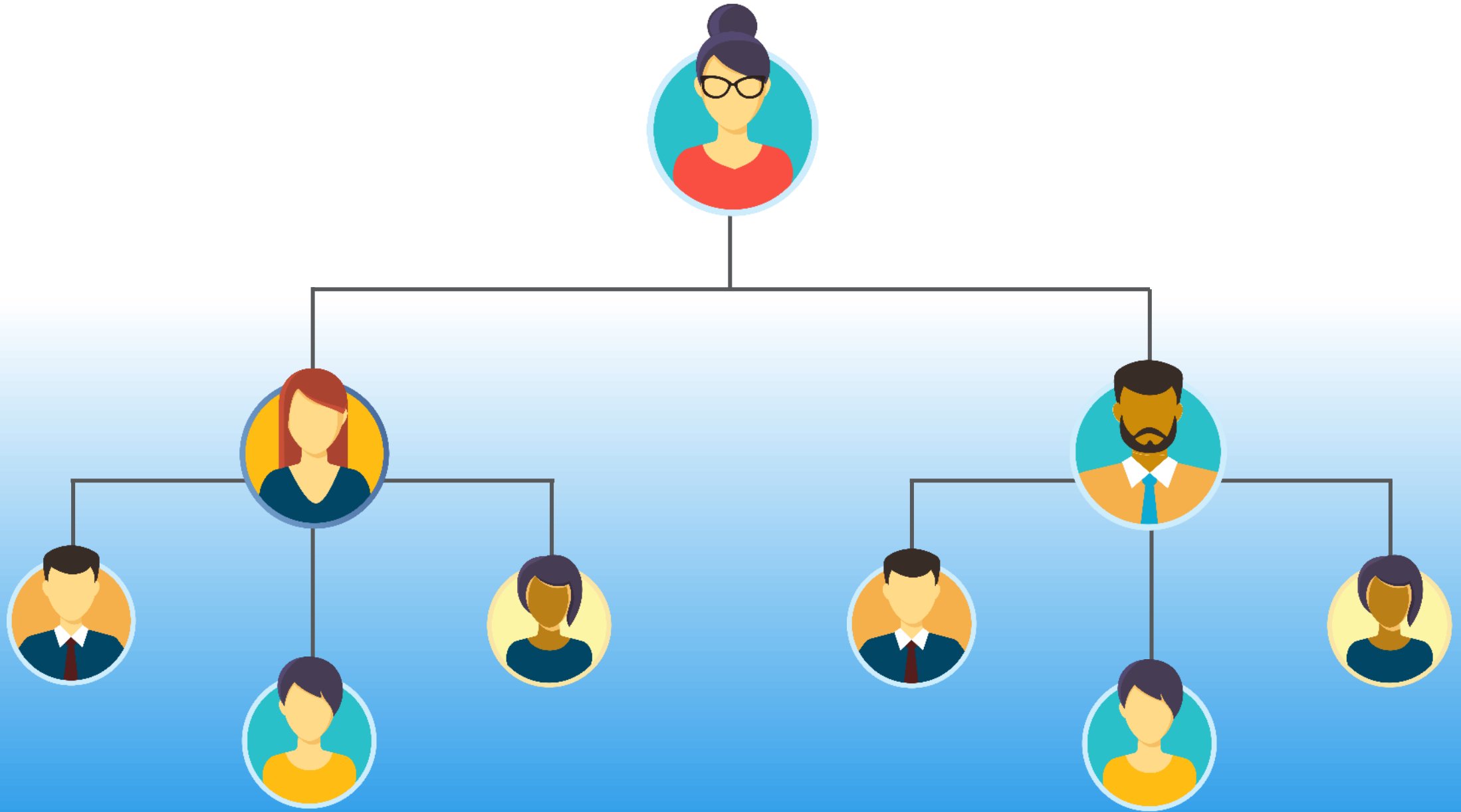
**They are too soft
and wont hold
people
accountable**

”















Meeting the needs of customers is important...

Meeting the expectations of the boss is SURVIVAL
The boss sets the expectation

The Big Question

A high-contrast, black and white silhouette of a person sitting at a desk with a laptop. The person is shown in profile, facing left, with their hand resting on their chin in a classic 'thinking' pose. The background is a stark white, which makes the dark silhouette stand out. The laptop is open on the desk in front of them.

How do you create more agile, customer focused teams that take individual and team ownership for results?



When an individual fails to be accountable and produce results, the leader steps in.

In an accountable team, the team steps in before the leader needs to!



Non-Functional Teams



Functional Teams

Accountable Teams





IT STARTS
WITH YOU!



The Best Teams...

Thank You



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